

WE ARE TRAINED FOR ANY EMERGENCY

Polo Park Security & Life Safety Officers are well prepared.

All members of our staff are trained in:

- First Aid and CPR
- Oxygen
- Automated External Defibrillation
- Fire & Workplace Safety
- Hazardous Materials Handling (WHMIS)
- Emergency Response
- Crisis Resolution
- International Council of Shopping Centers
- Terrorism Awareness Training



Can't remember where you parked? We'll help you find your vehicle.



WE MONITOR ALL PARKING AREAS

For your safety, parking lots and parking decks are monitored by closed circuit television. Our Security & Life Safety Officers patrol these areas on foot and in highly visible, marked vehicles.

For your convenience, we offer security escorts to your vehicle, or if you are using the transit system, to any transit terminal location on the property.



Notice on your windshield? It could be a vehicle audit from our mobile Security Patrol to let you know your vehicle has been checked and what was found during the audit. It's another service we provide to our customers to help you safeguard your vehicle while at our centre.

When parking your vehicle do the following:

- Ensure all doors are locked and windows are rolled up
- Do not leave keys in ignition
- Use a steering wheel locking device
- Have an Insurance Bureau of Canada (IBC) approved immobilizer installed in your vehicle
- Keep valuables out of sight

If you see any suspicious activity or encounter any situation that requires emergency assistance, please call our Emergency Line. This line is monitored at all times.

Emergency Line: 772-7768
Non-emergencies: 784-2533

Polo Park Shopping Centre
 1485 Portage Avenue, Winnipeg, Manitoba
 R3G 0W4
 Phone: (204) 784-2500

WHAT YOU CAN DO

PERSONAL SAFETY

- Plan your trip in advance and let others know where you are planning to go.
- If you feel you are being followed do not leave the shopping centre. Contact Security Dispatch at 784-2533 or have a store contact Security for you.
- Park in well-lit and busy areas.
- When approaching your vehicle have your keys ready; take a quick look at your vehicle for any signs of damage or forced entry or for someone in the vehicle.
- When carrying children and merchandise, place children in the vehicle first and then load the merchandise. Store all valuables out of sight.
- Do not start the vehicle until you are in and seated behind the vehicle. Lock the doors as soon as you are in the vehicle.
- Do not open the door or roll your window down if someone approaches your vehicle wanting to talk to you.



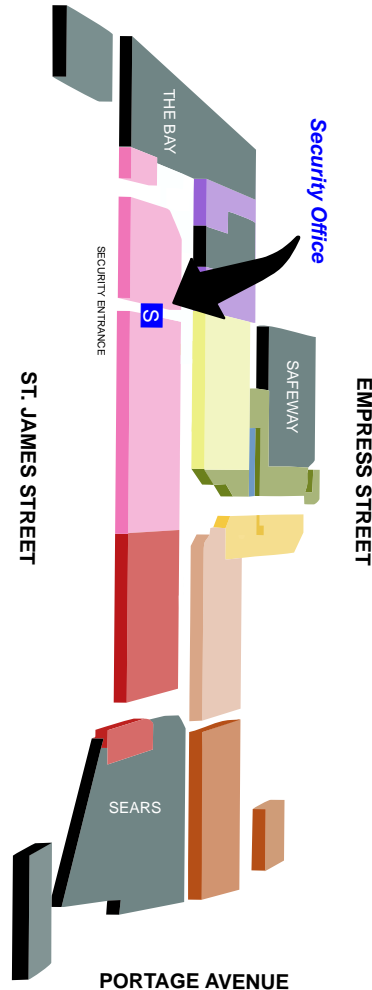
HOW TO CONTACT SECURITY & LIFE SAFETY SERVICES

24 Hour Emergency Line (204) 772-7768
 Security Control Centre (204) 784-2533

Other Contact Numbers:

Winnipeg Police Service (204) 986-6222
 Manitoba Public Insurance (204) 985-7000
 Mastercard 1-800-307-7309
 Visa 1-800-847-2911
 American Express 1-800-668-2639

Hours
 Monday - Friday: 10am - 9pm
 Saturday: 9:30am - 6pm
 Sunday: noon - 6pm



SECURITY & LIFE SAFETY SERVICES



WE'RE HERE FOR YOU



polopark.ca